

CastMaster Precast Concrete

A Division of Fab Manufacturing, LLC

Thank you for choosing CastMaster Precast Concrete for your precast concrete needs. We take pride in delivering high-quality, durable products designed to meet your specifications. To ensure satisfaction and maintain product integrity, we offer the following warranty terms:

Warranty Coverage

CastMaster Precast Concrete warrants that our precast concrete treads are free from manufacturing defects and conform to industry standards at the time of delivery. This warranty is valid for a period of **one year** from the delivery date, provided the product has been installed and maintained according to our care guidelines.

Exclusions from Coverage

This warranty does not cover:

- Damage resulting from improper installation, handling, or storage. **Do not double stack our products or store other materials on top of the palatized concrete products at any time. Doing so will void this warranty.**
- Exposure to harmful chemicals, such as de-icing salts or chlorides, which accelerate deterioration. **The use of any chloride-based products on our precast concrete treads will void this warranty.**
- Natural wear and tear, including minor cracking typical of concrete products.
- Damage by other trades, such as the appliance vendor damaging the products with their dollies.
- Structural modifications or alterations made after delivery.

Care Instructions

To ensure the longevity of your precast concrete treads, please:

1. Avoid using salt or chloride-based products to melt ice.
2. Regularly inspect and clean the surface using non-abrasive methods.
3. Protect against harsh impacts or excessive loading beyond the intended use.

Filing a Claim

If you believe your product has a defect covered under this warranty, please contact our customer service team at warranty@FabMFG.net within 10 days of noticing the issue. Be prepared to provide the following:

- Proof of purchase.
- A detailed description of the issue, including photos if applicable.

- Evidence that the product was maintained as recommended.

Disclaimer

This warranty is limited to the repair, replacement, or refund of the defective product at the discretion of CastMaster Precast Concrete. It does not cover incidental or consequential damages, labor, delays, liquidated damages, or any other item not specifically mentioned.

For questions or concerns, please reach out to our support team at info@FabMFG.net We appreciate your business and are committed to ensuring your satisfaction with our products.

Sincerely,

CastMaster Precast Concrete

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